

HUNGER PROJECT SHIPPING

U.S. Hunger contracts with third party shipping carriers for the delivery of all materials to the hunger project site. Please keep the following notes in mind as we plan your event.



LOAD-IN

Load-in of all the food, supplies, and equipment normally occurs at least **1 business day** prior to your event date.

Day of event load-in is NOT recommended and is an exception to our normal operating procedure. We cannot fully guarantee that a third party carrier will arrive at a specific time. Allowing a window for delivery, at least one business day prior to your event, is strongly suggested.

STORAGE

Storage of our food, supplies, and equipment in a **temperature controlled** (not refrigerated; just air conditioned) room is essential.

LOAD-OUT

In most cases, there are **2 trucks** that will arrive for load out.

Load-out of all the completed meal boxes normally occurs **at the conclusion of the project**. If the event ends after normal business hours, the meals may not load out until the **following business day**.

Load-out of U.S. Hunger's equipment and supplies will occur the **following business day** after your project's conclusion.

PRICE QUOTE + FEES

The shipping of all food, supplies, and equipment is included in your price quote. Your shipping price quote will not change **unless one of the following scenarios occurs:**

MEAL GOAL INCREASE/DECREASE

If the originally agreed upon meal goal increases or decreases, it could result in a change to the shipping costs.

WEEKEND/HOLIDAY LOAD-IN OR LOAD-OUT

Loading in and loading out of the food/meals, equipment, and supplies on the weekend (Saturday and/or Sunday) or a holiday will result in increased shipping costs.

OVERNIGHT STORAGE AT PROJECT LOCATION

Any additional cost for overnight storage at the project location will be the responsibility of the partner who is hosting the hunger project.

U.S. HUNGER STAFF MEMBER PRESENT FOR LOAD-IN/LOAD-OUT

The U.S. Hunger team will make every attempt to have at least one of our team members on-site to receive the shipments and also ensure the shipment is picked up afterward. Sometimes this isn't possible and we'll need the venue or partner to meet the truck on our behalf. If a U.S. Hunger staff member is required to be onsite, this could result in additional logistics fees.

LOCATION-BASED LOADING REQUIREMENTS

If the venue does not have a standard, commercial height loading dock, a forklift may be needed to unload the truck. This is dependent on the size of the event and if a smaller truck with a lift gate is available for delivery. If the venue does not have a forklift, the U.S. Hunger team will attempt to secure a rental. The cost for such rental will be the responsibility of the partner who is hosting the hunger project.

Please contact amanda@ushunger.org for further questions!

